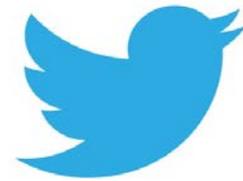


Utility Office 2014 Annual Report



**Utility Office
Sanitation Department
Backflow/Meter Depart.**

Employees in the Utility Office Division

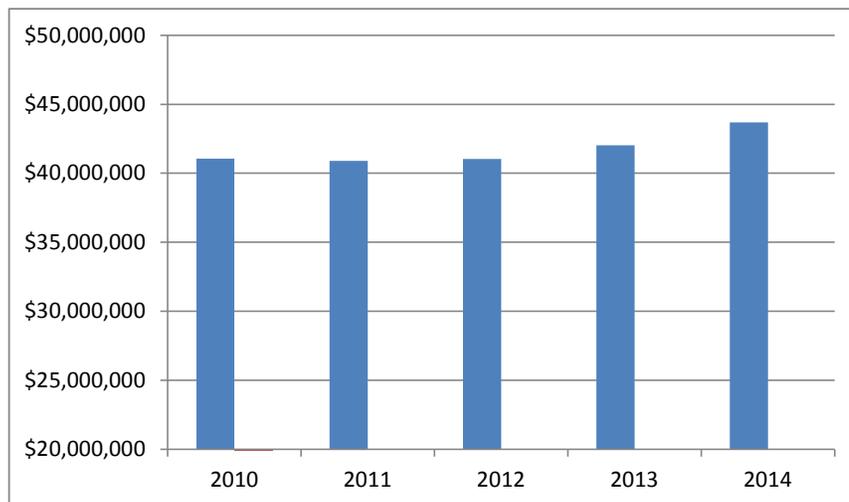
Name	Position	Hire Date	Tenure
Scot Baldwin	Backflow/Meter Tech	3/5/2001	14
Tim Bishop	Solid Waste Vehicle Operator	8/25/2003	12
William Colbert	Solid Waste Vehicle Operator	12/27/2009	5
Karleen Jackson	Customer Service Rep	11/19/2014	1
Roger King	Utility Office Manager	1/9/2006	9
Mary Koenig	Customer Service Rep	11/19/2014	1
Colleen Lehuta	Utility Office Supervisor	6/23/1997	18
Sean Martin	Transfer Station Tech	2/4/2008	7
Mark Mohlmaster	Solid Waste Vehicle Operator	12/1/2011	3
Scott Pond	Solid Waste Superintendant	7/2/1990	25
Debbie Rediger	Transfer Station Attendant	4/16/1995	20
Carolyn Rooks	Customer Service Rep	7/23/2001	14
Tim Seffensen	Backflow/Meter Tech	7/9/1990	25
Jeff Williams	Solid Waste Vehicle Operator	11/8/2009	5
Brad Wright	Solid Waste Vehicle Operator	4/4/2005	10
Teresa Weitzel	Customer Service Rep	1/11/2013	2

Utility Billing Section

REVENUES

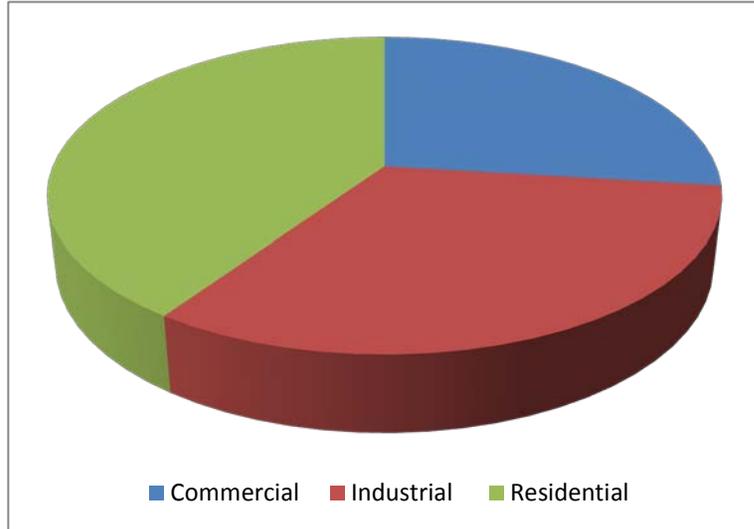
Historicals Posted

	2010	2011	2012	2013	2014	13-14 Difference	% Change
Electric	\$29,050,098	\$28,193,211	\$27,474,480	\$28,000,178	\$29,188,957	\$1,188,779	4.25%
Water	\$3,044,614	\$3,076,243	\$3,235,334	\$3,109,170	\$3,044,218	-\$64,952	-2.09%
Sewer	\$2,976,725	\$3,168,673	\$3,518,105	\$3,666,958	\$3,828,165	\$161,207	4.40%
Sanitation	\$1,971,114	\$2,103,904	\$2,232,376	\$2,284,949	\$2,313,099	\$28,150	1.23%
Cable	\$2,018,967	\$2,155,077	\$2,293,960	\$2,535,502	\$2,708,618	\$173,116	6.83%
Internet	\$1,176,895	\$1,360,499	\$1,448,818	\$1,589,041	\$1,774,907	\$185,866	11.70%
Storm Water	\$820,780	\$828,318	\$829,785	\$849,017	\$836,564	-\$12,453	-1.47%
Totals	\$41,059,193	\$40,885,925	\$41,032,858	\$42,034,815	\$43,694,528	\$1,659,713	3.95%



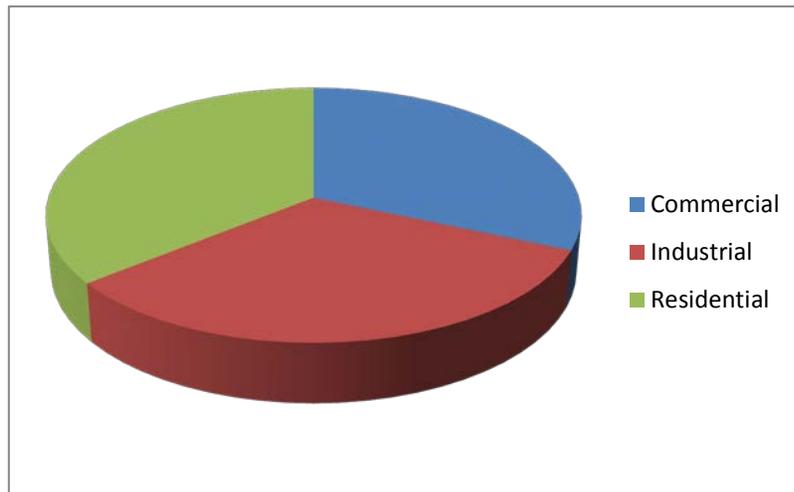
Electric Revenue by Class

	(\$2,092,262.28)
Commercial	(\$563,974.23)
Industrial	(\$681,415.81)
Residential	(\$846,872.24)



Electric Usage by Class

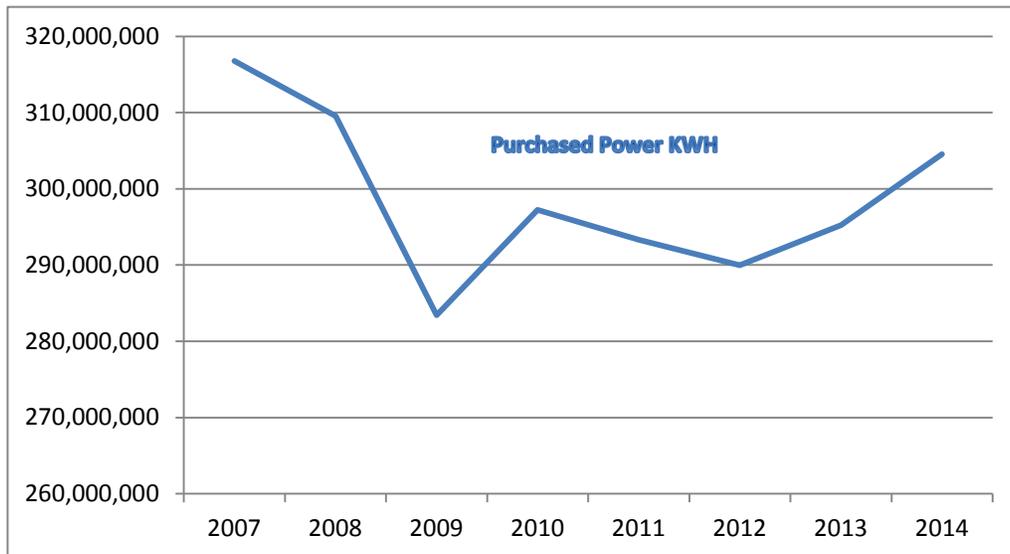
Commercial	90,030,703.0
Industrial	93,376,233.0
Residential	102,170,417.0
	285,577,353.0



Purchased Power

Month	Demand	KWH	Billed	Cost/kwh Purchased
Jan	50,871	28,222,746	\$1,932,319	\$0.068
Feb	46,730	24,971,748	\$1,769,589	\$0.071
Mar	46,220	25,946,155	\$1,913,491	\$0.074
Apr	41,265	22,956,378	\$1,718,601	\$0.075
May	49,118	23,990,327	\$1,773,694	\$0.074
Jun	62,828	26,793,228	\$1,855,860	\$0.069
Jul	60,658	27,107,801	\$1,929,265	\$0.071
Aug	57,031	27,115,277	\$1,904,646	\$0.070
Sept	59,620	24,079,741	\$1,731,639	\$0.072
Oct	40,347	23,368,302	\$1,562,014	\$0.067
Nov	46,490	23,943,515	\$1,590,307	\$0.066
Dec	46,520	26,062,241	\$1,736,593	\$0.067
Totals	50,642	304,557,459	21,418,018	\$0.070

2007	316,775,891	\$17,542,845
2008	309,565,754	\$17,588,294
2009	283,415,114	\$20,178,532
2010	297,254,777	\$20,859,609
2011	293,319,643	\$20,217,715
2012	289,968,276	\$18,529,419
2013	295,220,246	\$20,193,561
2014	304,557,459	\$21,418,018

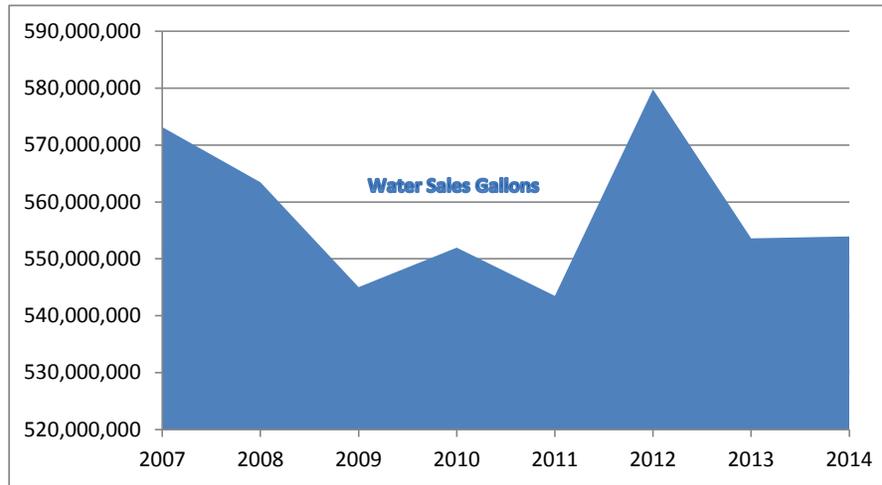


WATER SALES

	Usage 2007	Usage 2008	Usage 2009	Usage 2010	Usage 2011	Usage 2012	Usage 2013	Usage 2014
Residential	412,902,000	405,686,000	392,422,000	402,233,000	394,851,000	414,260,000	399,356,615	399,852,010
Commercial	116,192,000	121,142,000	117,181,000	116,587,000	114,415,000	129,507,000	127,383,257	126,834,268
Industrial	44,047,000	36,625,000	35,428,000	33,147,000	34,231,000	36,010,000	26,859,944	27,252,332
Totals	573,141,000	563,453,000	545,031,000	551,967,000	543,497,000	579,777,000	553,599,816	553,938,610

	Revenue 2,010	Revenue 2,011	Revenue 2,012	Revenue 2013	Revenue 2014	% of Revenue 2,014
Residential	\$2,049,193	\$2,055,217	\$2,146,031	\$2,028,049	\$1,990,524	65%
Commercial	\$764,636	\$802,780	\$848,062	\$838,006	\$822,500	27%
Industrial	\$209,538	\$214,555	\$224,850	\$243,115	\$238,617	8%
Totals	\$3,023,367	\$3,072,552	\$3,218,943	\$3,109,170	\$3,051,641	

	Customers 2010	Customers 2011	Customers 2012	Customers 2013	Customers 2014
Residential	8289	8320	8421	8,511	9,010
Commercial	470	481	483	494	496
Industrial	74	75	76	68	68
Totals	8833	8876	8980	9,073	9,574

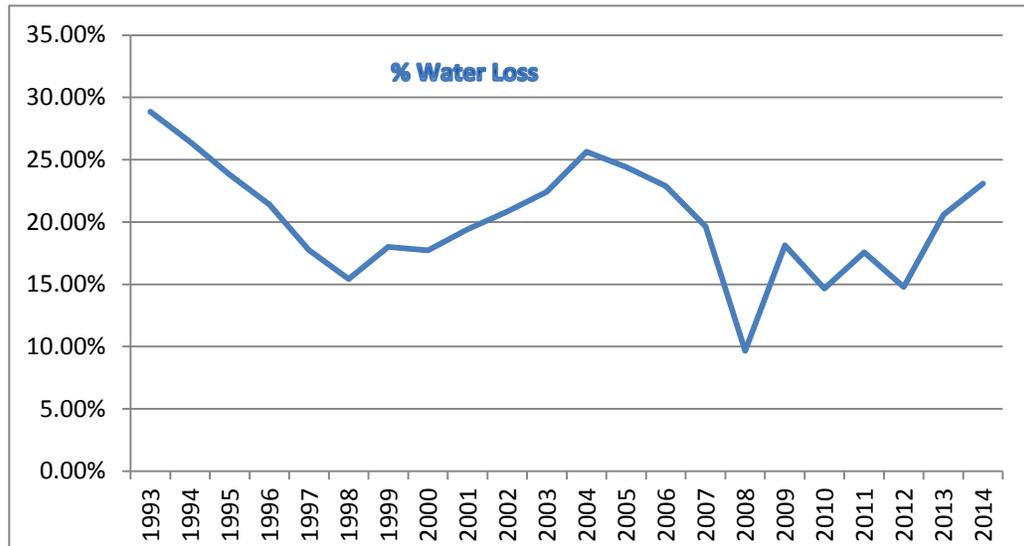


Water Loss

Total Pumped	726,527,000
Total Billed includes free	553,938,610
Hydrant Flushing	4,872,763
Unaccounted for <i>Water Loss</i> :	167,715,627
	0.230845691



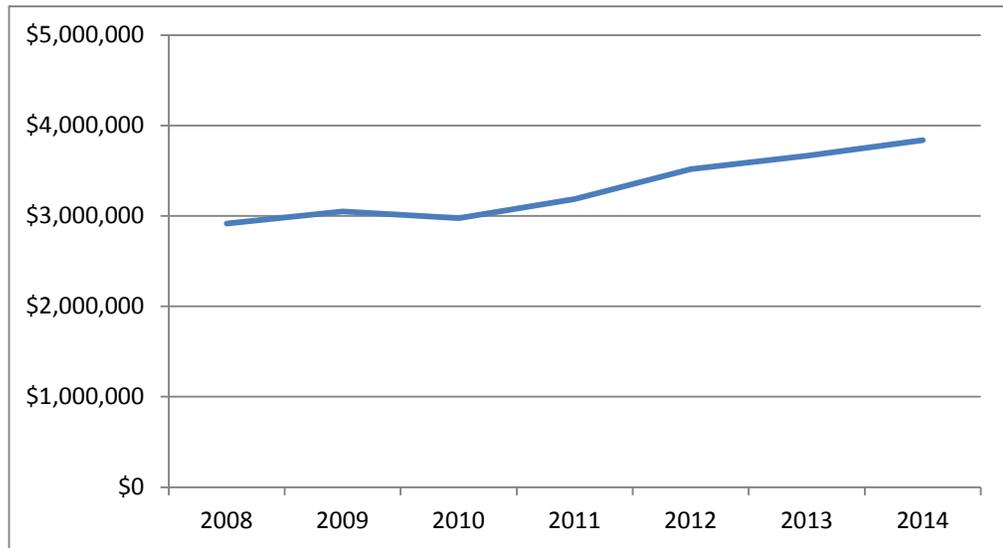
1993	229,269,000	28.87%
1994	217,741,000	26.43%
1995	195,672,000	23.79%
1996	174,049,000	21.40%
1997	143,886,000	17.74%
1998	125,591,000	15.42%
1999	146,158,000	18.01%
2000	135,585,000	17.72%
2001	148,380,000	19.41%
2002	170,231,000	20.83%
2003	183,286,000	22.43%
2004	206,441,000	25.64%
2005	196,065,000	24.42%
2006	169,895,046	22.89%
2007	143,185,000	19.65%
2008	61,030,970	9.66%
2009	122,292,651	18.13%
2010	95,959,243	14.67%
2011	118,323,900	17.57%
2012	101,944,886	14.79%
2013	144,474,420	20.58%
2014	172,530,380	23.09%



Sewer Information

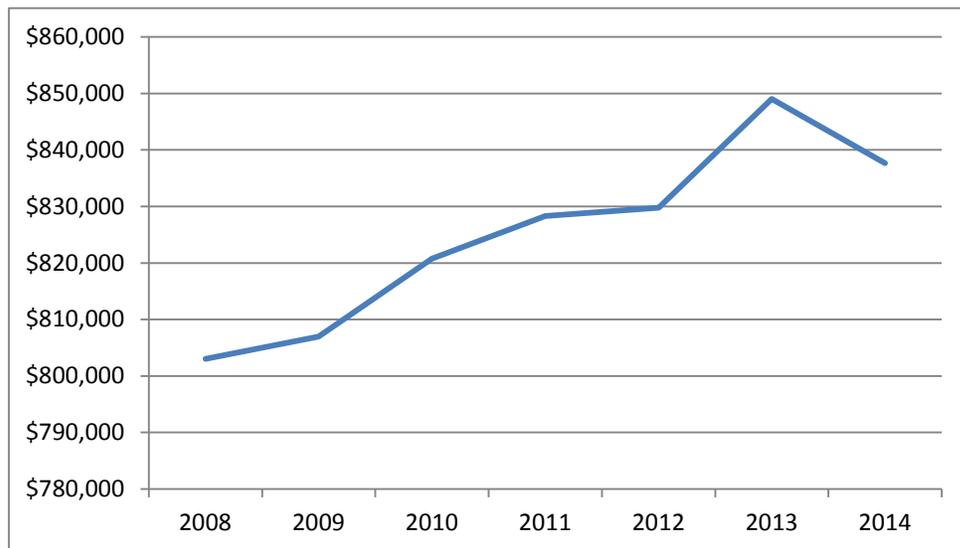
Revenues

	2008	2009	2010	2011	2012	2013	2014	13 to '14 Change
Sewer Revenues	\$2,916,533	\$3,048,615	\$2,976,725	\$3,186,673	\$3,518,105	\$3,666,958	\$3,837,731	4.66%



Storm Water Revenues

	2008	2009	2010	2011	2012	2013	2014	13 to '14 Change
Storm Water Revenues	\$803,029	\$806,951	\$820,780	\$828,318	\$829,785	\$849,017	\$837,659	-1.34%



Credit Card Information



Month	Counter		Online		Total	Total
	Payments	Revenue	Payments	Revenue	Payments	Revenue
Jan	478	\$124,741.03	2582	\$572,510.67	3060	\$697,251.70
Feb	449	\$145,315.85	2618	\$683,750.98	3067	\$829,066.83
Mar	451	\$133,299.75	2871	\$715,507.88	3322	\$848,807.63
Apr	511	\$149,027.28	2749	\$627,430.71	3260	\$776,457.99
May	501	\$133,746.31	2856	\$630,174.07	3357	\$763,920.38
Jun	473	\$135,022.25	2826	\$634,864.40	3299	\$769,886.65
Jul	479	\$143,774.67	2923	\$719,513.40	3402	\$863,288.07
Aug	463	\$133,332.41	3004	\$749,444.74	3467	\$882,777.15
Sept	480	\$142,962.59	2907	\$729,092.55	3387	\$872,055.14
Oct	547	\$152,416.55	3060	\$729,936.86	3607	\$882,353.41
Nov	440	\$114,587.80	3087	\$685,201.89	3527	\$799,789.69
Dec	449	\$116,431.99	2935	\$610,573.64	3384	\$727,005.63
Totals	5721	1624658.48	34418	8088001.79	40139	\$9,712,660.27

↑
Revenue Brought in by Credit Cards

	2007	2008	2009	2010	2011	2012	2013	2014
Payments	15,150	19,579	22,960	29,804	30,085	32,307	35,565	40,139
Revenue	\$2,843,165	\$3,894,993	\$5,120,164	\$7,127,346	\$7,485,025	\$8,152,621	\$8,361,590	\$9,712,660
Average Ticket	\$188.00	\$199.00	\$223.00	\$239.00	\$248.80	\$252.35	\$235.11	\$241.98
Credit Card Fees	\$36,207	\$40,687	\$67,146	\$88,118	\$87,183	\$97,736	\$88,026	\$93,059
Credit Card Fee %	1.270%	1.040%	1.310%	1.240%	1.170%	1.190%	1.053%	0.96%

We conducted a mid year audit of our credit card fees, forcing Huntington to lower them. Average AMP community pays 2.5%, we came in at a record low under 1%!



<i>SHARE</i>		NUMBER OF	CHARGED TO	BALANCE AT
	CONTRIBUTIONS	FAMILIES HELPED	SHARE ACCOUNT	END OF PERIOD
1993	\$2,186.57	0	\$0.00	\$2,186.57
1994	\$6,256.05	68	\$6,049.98	\$2,392.64
1995	\$5,674.36	79	\$7,042.00	\$1,025.00
1996	\$5,757.88	74	\$6,206.64	\$576.24
1997	\$6,144.03	71	\$6,278.00	\$442.27
1998	\$4,948.42	55	\$5,291.38	\$99.31
1999	\$4,863.11	47	\$4,802.46	\$159.96
2000	\$6,165.91	42	\$4,725.90	\$1,599.97
2001	\$4,226.11	44	\$5,257.62	\$568.46
2002	\$4,930.74	40	\$4,874.18	\$625.02
2003	\$4,938.66	43	\$5,015.77	\$547.91
2004	\$4,471.72	40	\$4,194.76	\$824.87
2005	\$4,586.31	43	\$4,636.38	\$774.80
2006	\$4,222.73	39	\$4,194.63	\$802.90
2007	\$3,839.66	35	\$4,642.56	\$0.00
2008	\$4,496.63	44	\$3,575.46	\$921.17
2009	\$3,493.81	37	\$4,414.98	\$0.00
2010	\$5,049.25	107	\$3,956.80	\$1,092.45
2011	\$4,729.67	87	\$4,822.15	\$999.97
2012	\$5,024.88	101	\$5,843.89	\$180.96
2013	\$3,862.53	72	\$3,540.05	\$503.44
2014	\$3,449.85	63	\$3,084.46	\$868.83
Totals:	\$103,318.88	1231		

SHARE was introduced in 1993 as a mean to allow customers of Wadsworth Utilities to contribute to a fund which would be used to help families in need with their utility bills. We use the recommendations of FISH, Salvation Army and the Saint Vincent Depaul Soceity to allocate the funds.

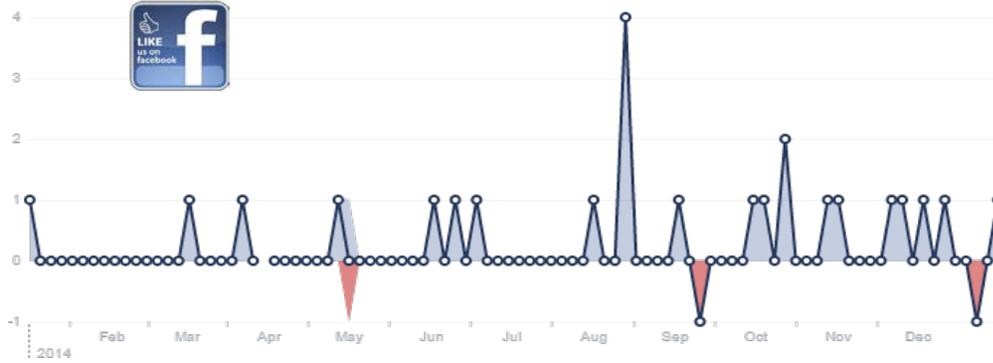
We also provide a list of 12 organizations that help our struggling utility

Social Media

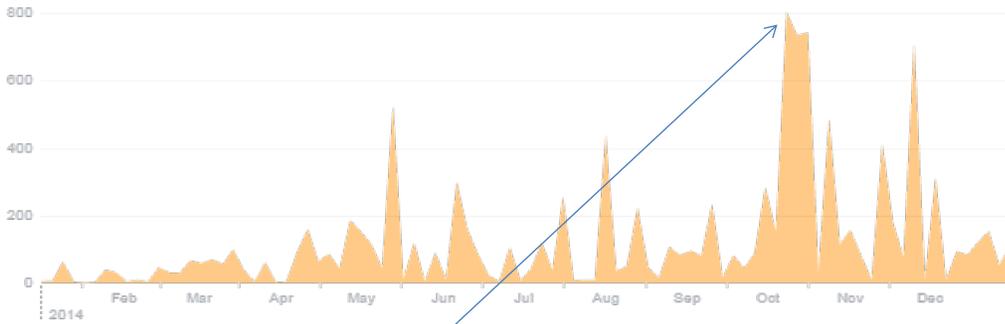
The Facebook Utility Facebook page informs customer of up to the minute information.

This Includes, Peak Days, Energy Conservation Tips, Local Events and more!

2014 "Likes"



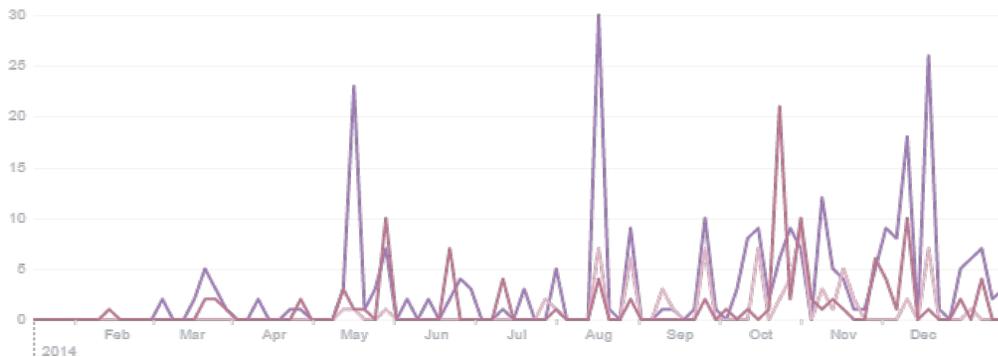
2014 "Reaches"



Post that reached the most people in 2014:

FREE Light Bulb Giveaway Oct. 15 and 16th, City Hall, 9AM - 4PM. Just have your Wadsworth Utility Account for a great bundle of light bulbs! We do this Semi-Annually!! Please Share with your friends!!

2014 "Comments/Shares"



City Facebook pages and their total "Likes"

	2013	2014	% Increase
Wadsworth Police Dept.	6501	8500	31%
Wadsworth Utility	353	539	53%
WCTV	321	452	41%
Wadsworth Econ Dev.	226	278	23%
Wadsworth Citylink	96	179	86%

Twitter



	2013	2014
Followers	60	117
Tweets		326

Sanitation Department 2014 Annual Report

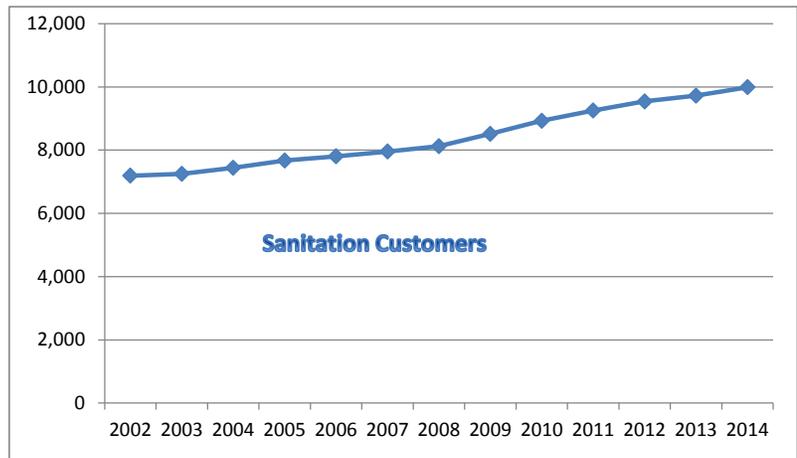


Scott Pond, Superintendent



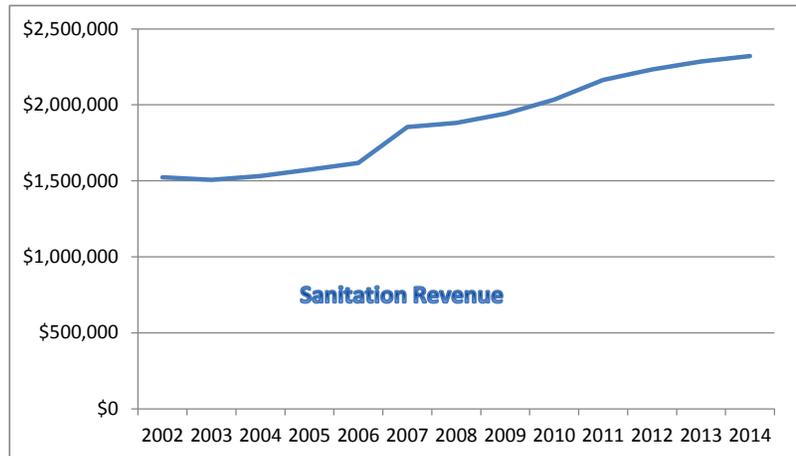
Sanitation Revenue/Growth

2002	7,191
2003	7,247
2004	7,443
2005	7,672
2006	7,806
2007	7,955
2008	8,123
2009	8,513
2010	8,929
2011	9,255
2012	9,542
2013	9,723
2014	9,990



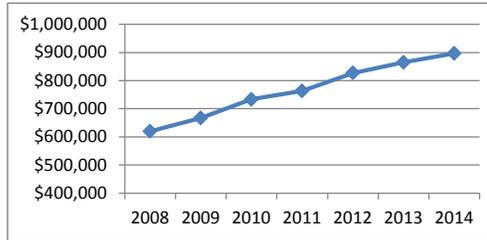
Since 2008 we have gained over 1700 customers due in large part to marketing our services leading to growth in the surrounding townships. This directly correlates to the revenue side. The last rate increase in Sanitation was January 2007. (Since that time we have purchased 6 trucks and a trailer.)

2002	\$1,524,296
2003	\$1,507,138
2004	\$1,531,292
2005	\$1,573,564
2006	\$1,616,662
2007	\$1,854,824
2008	\$1,882,171
2009	\$1,942,909
2010	\$2,033,599
2011	\$2,163,709
2012	\$2,232,376
2013	\$2,284,949
2014	\$2,321,734



The County Central Processing Facility

	2008	2009	2010	2011	2012	2013	2014
Volume cu Yards	52,594	53,114	57,169	59,676	60,123	67,267	64,380
Volume in Tons	12,877	10,327	13,278	14,310	14,182	14,919	15,413
Trailer Loads	507	512	517	493	515	502	472
Packer Loads	475	492	603	704	694	743	875
CPF Charges	\$619,937	\$667,060	\$733,432	\$763,420	\$827,117	\$865,078	\$896,800



Yard Waste

	2008	2009	2010	2011	2012	2013	2014
Labor Cost	\$20,475	\$11,085	\$14,267	\$15,922	\$12,526	\$11,108	\$20,559
Truck & Fuel Cost	\$18,635	\$9,477	\$14,971	\$10,370	\$18,370	\$13,855	\$14,000
Total Cost	\$39,110	\$20,562	\$29,238	\$26,292	\$30,896	\$24,963	\$34,559
Sticker Revenue	\$24,548	\$23,908	\$22,803	\$24,284	\$20,689	\$25,724	\$26,440 *
* New Record for the sale of Yard Waste stickers!							
Net Revenue	-\$14,562	\$3,346	-\$6,435	-\$2,008	-\$10,207	\$761	-\$8,119

Details

Bags Picked Up	18951	18548	19872	21369	18335	14143	22487
Number of Stops	9214	10367	9644	10065	9457	7107	12623
Bundles of Brush	5876	6662	6586	6348	4979	4171	6748
Weight in Tons	284	347	298	322	251	193	397.4
Gallons of Fuel	1146	1216	1536	1459	1668	1021	1729
Miles Driven	4889	5638	6243	5872	6754	4052	5635
Total Hours	1638	1365	927	1052	835	925	934.5

Free Service to City Facilities

	2008	2009	2010	2011	2012	2013
Dumpsters and Carts	\$38,232	\$41,485	\$40,488	\$42,851	\$40,488	\$38,480
Dumps @ Transfer Station	\$14,526	\$14,814	\$16,794	\$18,414	\$16,686	\$19,296
Total	\$52,758	\$56,299	\$57,282	\$61,265	\$57,174	\$57,776

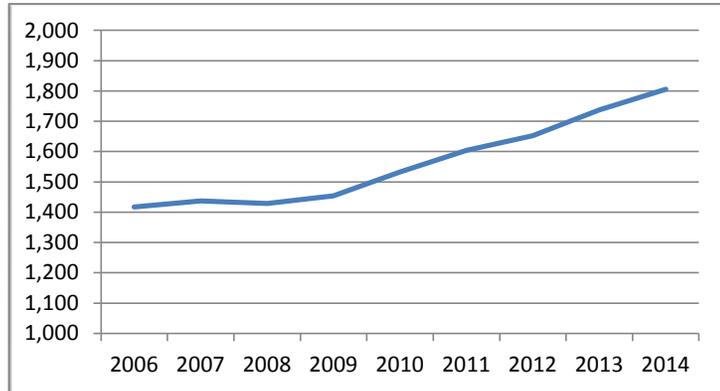
Special Service

	2012	Rev & Save	2013	Rev & Save	2014	Rev & Save
Party Plans	55	\$1,100	57	\$1,140	60	\$1,200.00
Bulk Item Pick Ups	83	\$1,742	108	\$3,392	149	\$3,956.00
Special Dumpsters	128	\$14,424	137	\$15,949	141	\$16,494.00
Repaired Dumpsters	20	\$15,140	21	\$10,625	23	\$15,300.00

Misc Sanitation

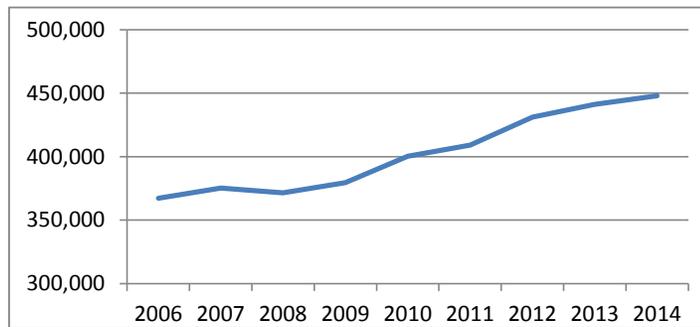
Average Carts Picked up Daily

2006	1,417
2007	1,437
2008	1,429
2009	1,454
2010	1,533
2011	1,604
2012	1,652
2013	1,737
2014	1,806



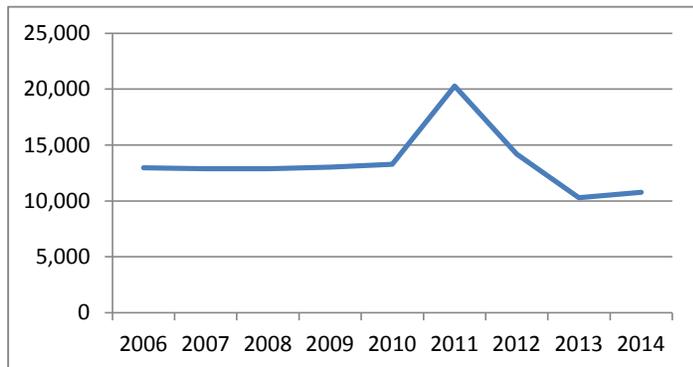
Carts Picked up Yearly

2006	367,147
2007	375,110
2008	371,481
2009	379,609
2010	400,342
2011	409,064
2012	431,227
2013	441,232
2014	447,962



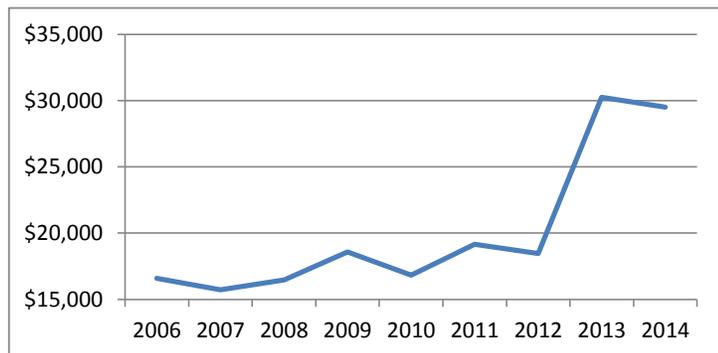
Transfer Station Tonnage Received

2006	12,974
2007	12,881
2008	12,878
2009	13,024
2010	13,278
2011	20,267
2012	14,187
2013	10,286
2014	10,774



Transfer Station Revenue

2006	\$16,592
2007	\$15,735
2008	\$16,475
2009	\$18,583
2010	\$16,835
2011	\$19,167
2012	\$18,463
2013	\$30,247
2014	\$29,500



Backflow/Meters



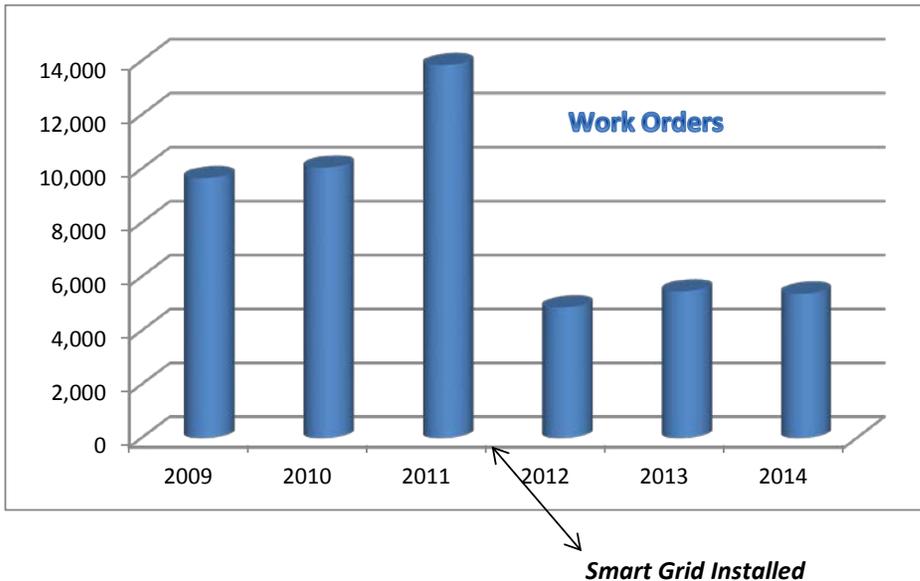
2014 Annual Report

Tim Steffensen - Scot Baldwin

Meter/Backflow Work Orders

Description	2013	2014
Broken Service Line	0	5
Check Electric Readings	1	1
Check Water Readings	28	31
Connect Water	265	252
Curb Box Repair	43	46
Curb Stop Repair	8	8
Green Cards Delivered	605	943
Disconnect Non Pay	14	32
Disconnect Water	220	204
Endpoint Repaired	25	20
Frozen Meters	10	27
Itron Endpoint Install	2	13
Itron Endpoint & Meter Install	98	72
Line Inspections	89	77
Meter Leak	18	15
Meter Stuck	41	22
Meters Exchanged	63	58
Meter Test	0	3
Pink Cards Delivered NSF etc	104	125
Pressure test	6	4
Service Spotted	47	105
OUPS Service Locations	3244	2760
Leak Cards Delivered	524	545
Totals	5,455	5368
Avg Work Orders Per Day:	18.0033	17.71617

Work orders the last 4 years:	2009	2010	2011	2012	2013	2014
	9,649	10,042	13,835	4,855	5,455	5,368





This is the meter at the Art Wright Football Stadium damaged from freezing during the "Polar Vortex".

The January weather and the 2014 Winter was labeled the "Polar Vortex"

The City's power bill compared to a summer's bill and a record amount of water breaks, mains and frozen pipes in homes occurred. Our leak detection program stopped these before it was too late!

DATE	ADDRESS	TYPE	ACTION	RESULT
6-Jan	297/301 High Street/ vacant	Frozen pipes	Off at S/W valve/curb	4600 gallons
7-Jan	400 Kaser	Frozen pipes	Off at S/W valve	2500 gallons
	129 Franks	Frozen pipes	Off at S/W valve	6300 gallons
	1161 Williams Reserve	Frozen pipes/Fire line	Off at fire riser	Unmetered
	160 Great Oaks	Frozen pipes/Fire line	Off at fire riser	Unmetered
	620 Trease	Frozen meter	New meter	Minimal
	248 College	Frozen service	Owner responsible	None
	175 Chestnut/ vacant	Frozen pipes	Off at S/W valve	Minimal
	513 Sparrow Way/ vacant	Frozen pipes	Off at curb: vacant	31,000 gallons
8-Jan	328 Main	Frozen pipes	Off at S/W valve	4500 gallons
	236 Park Place	Frozen pipes	Off at isolation valve	Minimal
	474 College	Frozen meter	New meter	Minimal
	526 Wolf	Frozen pipes	Off at S/W valve	Minimal
	457 Rosalind	Frozen fire lines	Off at fire riser	Unmetered
	960 Rose Marie/ out of town	Frozen pipes	Off at curb	4100 gallons
	247 E. Bergey	Frozen pipes	Off at S/W valve	2800 gallons
	153 First	Frozen pipes	Off at S/W valve	5100 gallons
9-Jan	319 Main	Frozen pipes	Off at curb/ Back on	4400 gallons
	563 Main/ vacant	Frozen pipes	Off at S/W valve	5400 gallons
	220 Simcox	Frozen pipes	Off at isolation valve	2300 gallons
	1280 High/ vacant	Frozen pipes	Off at S/W valve	5300 gallons
	169 Stratford	Frozen service	Owner responsible	None
	786 Robin	Frozen pipes	Off at S/W valve	None
10-Jan	108 E. Walnut/ vacant	Frozen pipes	Off at curb	5000 gallons
	303 College/ vacant	Frozen pipes	Off at S/W valve	5600 gallons
	224 Pheasant Run/ vacant	Frozen pipes	Off at curb	5500 gallons
	165 Trease	Frozen pipes	Off inside	2500 gallons
	132 West Good/ vacant	Frozen pipes	Off at S/W valve	10700 gallons
	249 Chestnut/ vacant	Frozen pipes	Off at curb/ Back on	14700 gallons
	921 Broad	Split shutoff valve	Off at curb	Before the meter
	Art Wright Stadium	Boiler froze/split pipes	Off by school maint.	403,000; 5 days
11-Jan	121 Mills/ vacant	frozen meter	off inside/new meter	18,400 gallons
	131 College/ vacant	frozen pipes	Off at curb	5700 gallons
	774 Broad	Frozen pipes	Off at isolation valve	13,000 gallons
	525 Sunset/ vacant	Frozen pipes	Off at curb/ Back on	11,200 gallons
12-Jan	237 Fairlawn/ vacant	Split pipes before meter	Off at curb; callout	??; filled to ceiling
13-Jan	188 College/ vacant	Frozen pipes	Off at curb	14,000 gallons
	125 E. Walnut	outside pipes split	Off at curb/ Back on	11,000 gallons
	1165 High/ vacant	Pipes split	Off at curb	8400 gallons
15-Jan	350 State, Bldg. 3	Pipes split	Off at s/w valve	320 gallons
16-Jan	430 Fernwood	Frozen hose spigot	Off at hose bib	2500 gallons
22-Jan	132 Akron (Papa John's)	Frozen pipes	Owner responsible	None
	163 Stratford	Pipes split	Shut off by owner	1800 gallons
23-Jan	197 College/ vacant	Split pipes before meter	Off at curb	None
27-Jan	1241Ledgestone	Split pipes in solarium	Off by homeowner	5400 gallons
28-Jan	448 Springdale/ vacant	Frozen pipes	Off at curb	12,100 gallons
29-Jan	246 Westview	Shut off/PRV split	Off at curb	1200 gallons
	1038 Ledgestone	Pipes frozen	Thawed by owner	None
30-Jan	724 Silvercrest	Garage line split	Off inside	2100 gallons
	133 Fairview	Hose bib split	Off inside	1200 gallons
31-Jan	329 College	Hose bib split	Off at valve	3700 gallons
	331 Franks/ vacant	Split pipes	Off at curb	3500 gallons

Back Flow

	2012	2013	2014
Number of Devices	589	628	636
City Devices	35	35	35
Blue Tip Festival	2	2	2

June 29, 1995 Ordinance 52-95 was passed by City Council.

This was an ordinance to provide an effective means for protecting the Public Water System from contamination due to a backflow of contaminants through the water service connection into the Public System.

Every Backflow device in the City is to be tested yearly.

2014 LEAK DETECTION REVIEW

JANUARY: AVERAGE LOSS PER HOUR: 223.4 GALLONS **73 NOTICES DELIVERED**

- ❖ A harsh start to the year with frozen pipes splitting throughout the city. 55 of the month's 73 notifications were delivered before the 13th, with 23 services being shut down for repairs in the house. 3 homes had the water service freeze underground, One was thawed by the meter and water departments, and 2 chose to wait until late February for the service to thaw on its own, and one vacant home had water fill the basement to the ceiling before running out a storm cellar door.

FEBRUARY: AVERAGE LOSS PER HOUR: 139.3 GALLONS **11 NOTICES**

- ❖ With the constant frigid temperatures, notifications were limited to high flows and emergencies. It seemed better to allow low flows to help prevent frozen pipes.

MARCH: AVERAGE LOSS PER HOUR: 69.5 GALLONS **39 NOTICES**

- ❖ The Fixed Network went down for 3 days resulting in a lower number of notices.

APRIL: AVERAGE LOSS PER HOUR: N/A

- ❖ ALL STORED DATA LOST WHEN THE SERVER WENT DOWN

MAY: AVERAGE LOSS PER HOUR: 68.9 GALLONS **38 NOTICES**

- ❖ The warm weather brings the start of swimming pool season. Many notices delivered with hoses left running overnight.

JUNE: AVERAGE LOSS PER HOUR: 63.1 GALLONS
74 NOTICES

- ❖ The majority of notices was a result of more pools filling and garden hoses left running.

JULY: AVERAGE LOSS PER HOUR: 57.2 GALLONS
55 NOTICES

- ❖ Departmental vacations cut back on number of notices delivered. Toilets continue to be the biggest cause of constant water flow.

AUGUST: AVERAGE LOSS PER HOUR: 41.5 GALLONS
55 NOTICES

- ❖ Faulty toilets continue to rule the day. However, early detection on a broken sink line saved a vacant home from severe damage prior to the estate sale.

SEPTEMBER: AVERAGE LOSS PER HOUR: 39.2 GALLONS
51 NOTICES

- ❖ Fixed network went down for 6 days, September 11-16.

OCTOBER: AVERAGE LOSS PER HOUR: 29.7 GALLONS
50 NOTICES

- ❖ Fixed network went down again for 7 days, October 18-24.

NOVEMBER: AVERAGE LOSS PER HOUR: 59.4 GALLONS
40 NOTICES

- ❖ Fixed Network went down again briefly, followed by the 6 collectors for 2 days. November holidays also cut back on notices delivered.

DECEMBER: AVERAGE LOSS PER HOUR: 24.9 GALLONS
59 NOTICES

- ❖ No network or system problems.