FREQUENTLY ASKED QUESTIONS APPLICATION PROCESS
Dry Basement Program

1. **Q. How long will the bid selection/approval process take?**

   A. Demand for the program may create a significant backlog of applications. **It is expected to take approximately 5 weeks from the application deadline to receive notification by letter and/or email from the City of Wadsworth.**

2. **Q. How does the program reimbursement work and is there any cost for me, the homeowner?**

   A. The City of Wadsworth will pay for the cost of the investigation up to $1,000.00 at 100%. The City will pay 50% of construction costs up to a total of $2,500 (which includes the investigation costs and construction costs). The homeowner is required to pay their share of the 50% and anything above the $2,500 limit.

3. **Q. Do I need to sign a contract with the City?**

   A. Yes, once determined eligible and accepted into the program, in order to participate in the program, you will be required to sign an agreement with the City of Wadsworth which outlines the reimbursement requirements.

4. **Q. How do I know if I am eligible?**

   A. This program is to mitigate problems related to stormwater inflow in the sanitary sewer system and public health hazards associated with sanitary sewer backflow into homes. To determine eligibility, one will need to fill out the application, submit for review and go through the scoring process. You will be notified if eligible or not.

5. **Q. May I do the repair work myself and receive the reimbursement?**

   A. You must be a pre-qualified contractor and submit an itemized estimate for the work to be done according to the guidelines of the program to be eligible for any funds.

6. **Q. What if the maximum reimbursement amount is not needed to repair my water backup problem? May I keep the difference and use the money for other items I need?**

   A. No. If less than the maximum reimbursement is needed to make the necessary repairs to your home, then that is all you are eligible to receive. The money must be used to correct the water backup problem in your home and nothing else.

7. **Q. How many homeowners will be chosen to participate in the program?**

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A. The number of participants will depend on the amount of funds available. For 2012, there is a total of $70,000 budgeted for the program.

8. **Q. What is the criteria for choosing those to participate, is it first come first served?**

A. The criteria is based on the program requirements (please refer – located on web site). Application criteria and completeness of your application will enhance your participation. It is not first come, first served.

9. **Q. If I am not chosen in the first quarter, do I have to re-apply for my property to be considered in the future?**

A. No. If you are eligible but not selected in a specific quarter due to the number of applicants and the scoring, you will not need to re-apply. We will keep your application on file for future funding quarters.

10. **Q. What if I've already had the problem corrected by as licensed plumber, are we able to be reimbursed for these expenses?**

A. Yes. If work was performed after January 1, 2011. In order to qualify, you would need to submit an application and be approved. You would need to go through the investigation if one has not been completed in order to determine if the problem was fully corrected.

11. **Q. What happens if the application is not complete?**

A. The City will require the homeowner to complete the application prior to scoring.

12. **Q. What is and is not eligible for reimbursement?**

A. Examples of eligible problems
   a. Backflow preventers
   b. Sump Pumps
   c. Grinder Pumps
   d. Interior/Exterior plumbing associated with cross connections
   e. Problems that have been caused by sanitary or storm sewer surcharges

   Examples of problems NOT eligible for reimbursement
   - Basement waterproofing systems
   - Gutters
   - Shingles
   - Downspouts
   - Backflow prevention devices for new construction
   - Lateral replacement
   - Exterior grading issues
   - Long term maintenance for new devices
   - Homeowner maintenance issues